

APPENDIX 2

ACCOMMODATION BASED SUPPORT SERVICE FOR A MENTAL HEALTH REHABILITATION AND RECOVERY SERVICES

LOT 1 BIDDER EVALUATION GRID

Overall Score	
Contractor A	76.55%
Contractor C	61.25%

Contractor A				
No.	Question	Criteria Weighting	Moderated Score	Scored Weighting
1	Method Statement 1	30.00%	2	15.00%
2	Method Statement 2	20.00%	3	15.00%
3	Method Statement 3	15.00%	3	11.25%
4	Method Statement 4	10.00%	3	7.50%
5	Method Statement 5	25.00%	2	12.50%
Total		100.00%		61.25%
Quality Weighting		45.00%		27.56%
8	Method Statement 8 (Social Value)	100.00%	2	50.00%
Social Value Weighting		10.00%		5.00%
Total Score (Quality, Social Value)				32.56%
Price		45.00%		43.99%
Total Score (Quality, Social Value and Price)				76.55%

Contractor C				
No.	Question	Criteria Weighting	Moderated Score	Scored Weighting
1	Method Statement 1	30.00%	1	7.50%
2	Method Statement 2	20.00%	1	5.00%
3	Method Statement 3	15.00%	1	3.75%
4	Method Statement 4	10.00%	1	2.50%
5	Method Statement 5	25.00%	1	6.25%
Total		100.00%		25.00%
Quality Weighting		45.00%		11.25%
8	Method Statement 8 (Social Value)	100.00%	2	50.00%
Social Value Weighting		10.00%		5.00%
Total Score (Quality, Social Value)				16.25%
Price		45.00%		45.00%
Total Score (Quality, Social Value and Price)				61.25%

LOT 2 BIDDER EVALUATION GRID

Overall Score	
Contractor B	77.00%
Contractor C	62.17%

Contractor B				
No.	Question	Criteria Weighting	Moderated Score	Scored Weighting
1	Method Statement 1	30.00%	3	22.50%
2	Method Statement 2	20.00%	2	10.00%
3	Method Statement 3	15.00%	2	7.50%
4	Method Statement 4	10.00%	3	7.50%
5	Method Statement 5	25.00%	2	12.50%
	Total	100.00%		60.00%
	Quality Weighting	45.00%		27.00%
8	Method Statement 8 (Social Value)	100.00%	2	50.00%
	Social Value Weighting	10.00%		5.00%
Total Score (Quality, Social Value)				32.00%
	Price	45.00%		45.00%
Total Score (Quality, Social Value and Price)				77.00%

Contractor C				
No.	Question	Criteria Weighting	Moderated Score	Scored Weighting
1	Method Statement 1	30.00%	1	7.50%
2	Method Statement 2	20.00%	1	5.00%
3	Method Statement 3	15.00%	2	7.50%
4	Method Statement 4	10.00%	1	2.50%
5	Method Statement 5	25.00%	1	6.25%
	Total	100.00%		28.75%
	Quality Weighting	45.00%		12.94%
8	Method Statement 8 (Social Value)	100.00%	2	50.00%
	Social Value Weighting	10.00%		5.00%
Total Score (Quality, Social Value)				17.94%
	Price	45.00%		44.23%
Total Score (Quality, Social Value and Price)				62.17%

No.	Quality Questions	Weighting
1	<p>Please explain how you will deliver the support and activities as outlined in the specification with effect from 1st November 2019.</p> <p>Including the following;</p> <ul style="list-style-type: none"> • a short summary of your organisation's relevant experience including at least 2 relevant case studies. • An implementation plan in relation to mobilisation for service commencement 	30.00%
2	<p>Please describe your approach of delivering support under the MH recovery model that will meet the needs of the required client group including how you would work with service users order to create a support plan unique to their care and support needs.</p> <p>Including the following;</p> <ul style="list-style-type: none"> • supporting clients to achieve outcomes, • your approach to customer engagement, • measuring success. 	20.00%
3	<p>Given that the client's at this service are defined as 'vulnerable adults' in terms of Safeguarding, please explain how your policies protect people in the most vulnerable circumstances.</p> <p>Including the following;</p> <ul style="list-style-type: none"> • The challenges and risks of delivering this service and what measures you will put in place to minimise any identified risk, • A summary of the procedures and processes your organisation will adopt to ensure the safeguarding of adults receiving the services as outlined in the specification. • business continuity arrangements 	15.00%
4	<p>Please describe your organisation's policy and procedure on recruitment, retention of staff, supervision/appraisals and training and development that you will apply to this contract and how these link to the type of support provided to service users</p>	10.00%
5	<p>The successful service provider will be required to manage the changing and fluctuating needs across the service which may see times of more intensive support required if multiple service users experience relapse or a change in need, or less support if ready for move on.</p> <p>Therefore, please describe your operating model including:</p> <ul style="list-style-type: none"> • how do you propose to staff the service as described in the specification to provide flexible support, to meet the fluctuating needs of the service users from day one of contract commencement? (please included staffing structure) • how you will deliver the out of hour's service requirements as described in the specification, (for 144 The Mall only) • your approach to dealing with customers who, for whatever reason, stop 	25.00%

	making progress through the flexible support being offered	
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